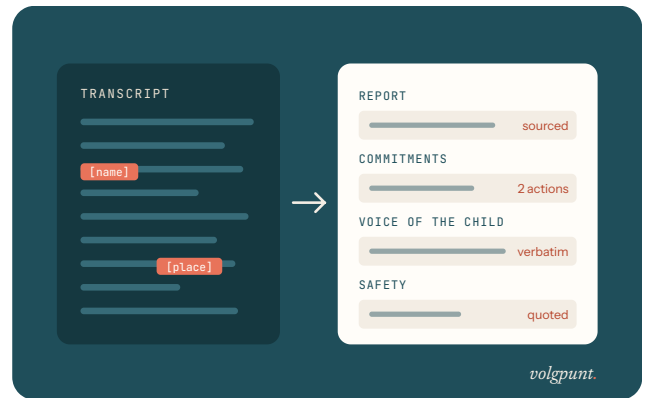


SOCIAL DOMAIN • YOUTH AND FAMILY CARE ● LIVE

Volgpunt

The conversation is the work. The report shouldn't be a second job.

Volgpunt turns the transcript of a youth-care conversation into text for each field of the consultant's own registration system, with commitments, the child's voice and safety points pulled out. Names are removed before anything is sent. Every sentence is traced back to the transcript, so the consultant proofreads instead of writing.



THE PROBLEM

The write-up costs nearly as much as the conversation

Youth consultants write up home visits on one overloaded home-working day that runs into the evening. Reports land days later and record memory, while a file that reaches the Child Protection Board or a judge must keep fact, source and interpretation apart. Commitments to parents slip. Meanwhile family data gets pasted into generic chatbots.

"I'm not a typist, I'm a consultant. But the report is the work: if it isn't written down, it didn't happen."

YOUTH CONSULTANT

40–60 min estimated write-up per conversation, on top of the conversation itself

3–14 days estimated gap between conversation and report in the system

1 in 4 estimated share of commitments to parents that never becomes an action

WHY BUY

Reports you can account for, written while fresh

Volgpunt delivers text per field and flags what it cannot trace, so nothing fluent slips in unnoticed. It needs no integration and no procurement: output is pasted into the system teams already use. Pseudonymisation happens in the browser, with a record per conversation for the team leader and privacy officer.

✓ Every sentence checked against the transcript

✓ Conflicting accounts kept side by side, with sources

✓ Built for the fact-finding guideline in the social domain

TRUST & DATA

✓ Only pseudonymised text leaves the browser, and the mapping table never does. No audio is uploaded or stored.

🔒 Retention is set per organisation, 90 days by default, with automatic purge and an audit log.

🕒 No automated decision-making. Nothing is sent or archived automatically; the consultant proofreads and pastes every field.

WHO IT IS FOR

CHANNEL PARTNER

For knowledge centres and training and placement partners in the social domain

Broaden your offer under your own brand

- Your logo, colours and name on an environment of your own.
- Buy seats and resell them at your price, keeping the margin and the relationship.
- Your field set and frameworks can be built in, with no development risk.

GROWING FIRM

For small youth-care providers and independent consultants' collectives

Give every consultant their evening back

- Write up while the conversation is still fresh, field by field.
- One actions dashboard across all cases, with owners, deadlines and missing-owner flags.
- No integration project: start with a seat per active consultant.

ENTERPRISE & LARGE CONSULTANCY

For municipalities and large youth-care organisations

Accountable reporting across every team

- Fields configurable per organisation to match Suite, Civision, ZorgNed or other systems.
- Retention set centrally between 7 and 365 days, with automatic purge and audit log.
- Organisations are separated, with an admin role and an accountability PDF per conversation.

HOW IT WORKS

01

Record

Record the conversation with any recorder or phone and add the transcript to the family's case.

02

Pseudonymise

Names, places, addresses and numbers are replaced in the browser before anything is sent. The consultant checks the list; the mapping stays local.

03

Split into fields

One AI call returns text for each field, plus actions, the child's voice, safety points, conflicting accounts and goals, each with a source label.

04

Verify

Without AI, every sentence and every quote of the child is traced to the transcript. Untraceable sentences are flagged for proofreading.

05

Paste

Proofread and copy field by field into your own system. Corrections survive regeneration; report and accountability export as PDF.

WHAT YOU GET

01

Text per field

Source labels and a copy button for each field, configurable per organisation.

02

Source tracing

Untraceable sentences are flagged for proofreading, never smoothed over.

03

Pseudonymisation

Before sending, with an accountability screen and PDF per conversation.

04

Voice of the child

Literal quotes, verified against the transcript.

05

Actions dashboard

Owners, deadlines and missing-owner flags across all cases, with calendar export.

06

Partner branding

An own environment per organisation, with logo, colours and name.

COMMERCIALS

PRICING

Per active consultant per month. Partners buy seats and resell them on their own terms. A one-off fee covers building in a partner's field set. Price points on request.

HOW TO START

Run four real conversations, one with conflicting accounts. If no sentence appears that you don't recognise, it works.

AVAILABILITY

Live at volgpunt.nl since October 2026, in a first partner test in the Dutch social domain. Dutch-language product.